SMTP

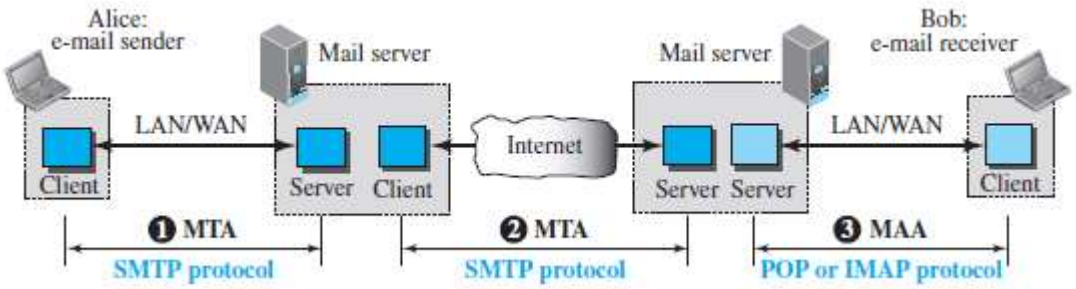

Fig: Protocols used in electronic mail.

- The formal protocol that defines the MTA client and server in the Internet is called ***Simple Mail Transfer Protocol (SMTP).*** SMTP is used two times, between the sender and the sender's mail server and between the two mail servers.

Commands and Responses:

Commands:

- Commands are sent from the client to the server.

Keyword	Argument(s)	Description
HELO	Sender's host name	Identifies itself
MAIL FROM	Sender of the message	Identifies the sender of the message
RCPT TO	Intended recipient	Identifies the recipient of the message
DATA	Body of the mail	Sends the actual message
QUIT		Terminates the message
RSET		Aborts the current mail transaction
VRFY	Name of recipient	Verifies the address of the recipient
NOOP		Checks the status of the recipient
TURN		Switches the sender and the recipient
EXPN	Mailing list	Asks the recipient to expand the mailing list
HELP	Command name	Asks the recipient to send information about the command sent as the argument
SEND FROM	Intended recipient	Specifies that the mail be delivered only to the terminal of the recipient, and not to the mailbox

SMOL FROM	Intended recipient	Specifies that the mail be delivered to the terminal *or* the mailbox of the recipient
SMAL FROM	Intended recipient	Specifies that the mail be delivered to the terminal *and* the mailbox of the recipient

- Responses are sent from the server to the client. A response is a threedigitcode that may be followed by additional textual information.

Table: Responses.

Code	Description
	Positive Completion Reply
211	System status or help reply
214	Help message
220	Service ready
Code	Description
221	Service closing transmission channel
250	Request command completed
Code	Description
251	User not local; the message will be forwarded
	Positive Intermediate Reply
354	Start mail input
	Transient Negative Completion Reply
421	Service not available
450	Mailbox not available
451	Command aborted: local error
452	Command aborted; insufficient storage
	Permanent Negative Completion Reply
500	Syntax error; unrecognized command

Table: Responses (continued)

501	Syntax error in parameters or arguments

502	Command not implemented
503	Bad sequence of commands
504	Command temporarily not implemented
550	Command is not executed; mailbox unavailable
551	User not local
552	Requested action aborted; exceeded storage location
553	Requested action not taken; mailbox name not allowed
554	Transaction failed

Mail Transfer Phases

- The process of transferring a mail message occurs in three phases: connection establishment, mail transfer, and connection termination.

Connection Establishment:

- After a client has made a TCP connection to the wellknown port 25, the SMTP server starts the connection phase. This phase involves the following three steps:

1. The server sends code 220 (service ready) to tell the client that it is ready to receive mail. If the server is not ready, it sends code 421 (service not available).
2. The client sends the HELO message to identify itself, using its domain name address. This step is necessary to inform the server of the domain name of the client.
3. The server responds with code 250 (request command completed) or some other code depending on the situation.

Message Transfer:

- After connection has been established between the SMTP client and server, a single message between a sender and one or more recipients can be exchanged.
- This phase involves eight steps. Steps 3 and 4 are repeated if there is more than one recipient.

1. The client sends the MAIL FROM message to introduce the sender of the message. It includes the mail address of the sender (mailbox and the domain name). This step is needed to give the server the return mail address for returning errors and reporting messages.
2. The server responds with code 250 or some other appropriate code.
3. The client sends the RCPT TO (recipient) message, which includes the mail address of the recipient.

4. The server responds with code 250 or some other appropriate code.
5. The client sends the DATA message to initialize the message transfer.
6. The server responds with code 354 (start mail input) or some other appropriate message.
7. The client sends the contents of the message in consecutive lines. Each line is terminated by a two-character end-of-line token (carriage return and line feed). The message is terminated by a line containing just one period.
8. The server responds with code 250 (OK) or some other appropriate code.

Connection Termination:

- After the message is transferred successfully, the client terminates inthe connection. This phase involves two steps.

1. The client sends the QUIT command.

2. The server responds with code 221 or some other appropriate code.